

## What Pharmacy Personnel Need to Know During the COVID-19 Crisis

*As an essential healthcare provider, being informed on the most current information about the coronavirus disease (COVID-19) pandemic is critically important. There are steps you can take to make sure you have the correct information about the disease and care delivery during this current crisis. Knowing the basics of COVID-19 symptoms and prevention as well as indispensable information for practicing pharmacy and managing well-being will help you as a healthcare worker on the front line.*

### Steps for Pharmacy Personnel to Be Informed About COVID-19:

- ❑ **Know the facts and be able to answer patient questions and provide information on COVID-19**
  - CDC COVID-19 General FAQs [COVID-19 Frequently Asked Questions](#)
  - Tips for Patients [Get Ready for COVID-19](#)
  - CDC Anti-Stigma Recommendations [COVID-19 and Reducing Stigma](#)
- ❑ **Review and understand current and accurate information on COVID-19 specific to healthcare professionals**
  - CDC FAQs for Healthcare Professionals [Healthcare Professionals: Frequently Asked Questions and Answers on COVID-19](#)
- ❑ **Understand patient-specific factors that place some individuals at risk for higher severity COVID-19**
  - CDC Resources on Underlying Conditions [Information for Healthcare Professionals: COVID-19 and Underlying Conditions](#)
  - Guidance for Treating Patients With Asthma [People With Asthma and COVID-19](#)
  - Guidance for Treating Patients With HIV [COVID-19: What People With HIV Should Know](#)
- ❑ **Prepare your practice and operations during the COVID-19 crisis**
  - Products for Cleaning Surfaces [Novel Coronavirus \(COVID-19\)—Fighting Products Novel Coronavirus \(COVID-19\)](#)
  - CDC Hand Hygiene Guidance [Frequently Asked Questions About Hand Hygiene for Healthcare Personnel Responding to COVID-2019](#)
  - CDC Standard Precautions [Standard Precautions for All Patient Care](#)
  - Personal Protective Equipment for COVID-19 [Healthcare Infection Prevention and Control FAQs for COVID-19](#)
- ❑ **Identify and explore state and local sources of information to assist you and your pharmacy practice**
  - NASPA's [Information from the States](#)
  - Local Health Department Contacts [Directory of Local Health Departments](#)
  - CSTE Information for State Health Department [State Health Departments](#)
- ❑ **Review steps and take actions to reduce and avoid COVID-19 stigma**
  - CDC Anti-Stigma Recommendations [Reducing Stigma during COVID-19](#)
- ❑ **Protect and take care of the well-being of the pharmacy staff**
  - Feeling Stressed [Manage Anxiety and Stress During COVID-19](#)
  - Take Care of Yourself [Emergency Responders: Tips for Taking Care of Yourself](#)

***Disclaimer:** Information related to the COVID-19 pandemic is changing rapidly and continuously. The material and information contained in this publication is believed to be current as of the date included on this document. The American Pharmacists Association assumes no responsibility for the accuracy, timeliness, errors or omission contained herein. Links to any sources do not constitute any endorsement of, validity, or warranty of the information contained on any site. The user of these materials should not under any circumstances solely rely on, or act based on this publication. Pharmacy professionals retain the responsibility for using their own professional judgment and practicing in accordance with all rules, regulations, and laws governing the pharmacy practice within their jurisdiction.*

